

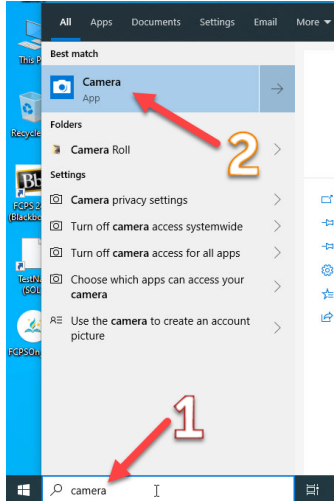
# Is Your FCPSON Device Ready for Distance Learning?

Perform the following actions to make sure your camera and mic are working to prepare for Distance Learning this fall. The sooner this test is performed, the more time we will have to repair any hardware issues.

Step by Step directions (video also available at: <https://flipgrid.com/604a6f80>)

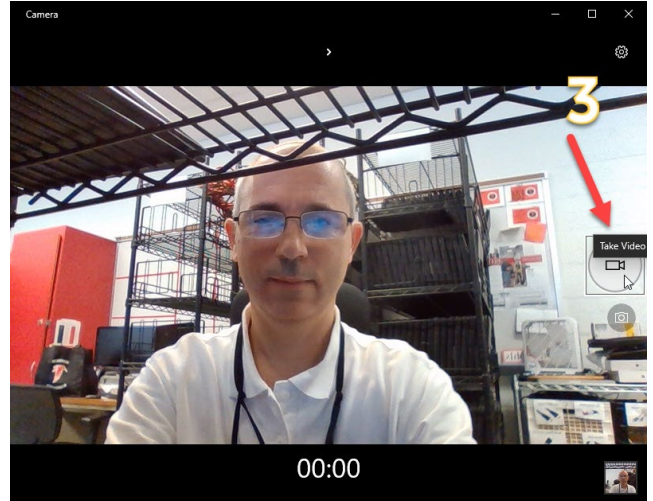
## Step 1:

Type "Camera" into the search, and then click on the "Camera App"



## Step 2:

Click on the video camera icon to switch to the video camera, and then click **again** to **START** the recording



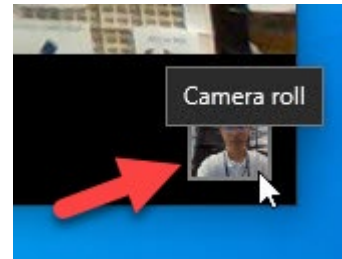
## Step 3:

Make sure the camera is recording by seeing if the time numbers are increasing along the bottom; say a few things to test the audio; when done, click the red square to stop recording



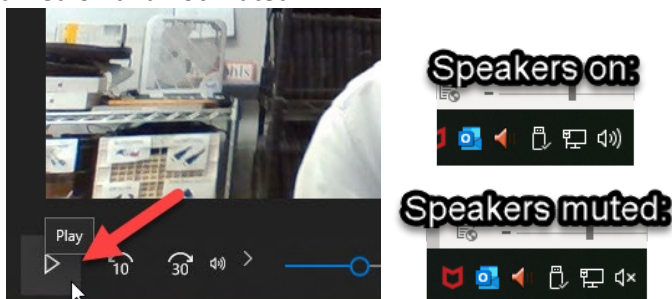
## Step 4:

Click on the image of you in the bottom right hand corner for the "Camera Roll"



## Step 5:

Your video should start automatically, if not, click on the play icon on the left-hand side; make sure your speakers are turned on and not muted



If your camera and/or mic are not working, here are some troubleshooting videos that you can use to try and fix the issue: <https://flipgrid.com/961c0fab>

After you've tried the various hardware fixes and your issue is not resolved, fill out a Tech Request: <https://tinyurl.com/JMHS-DL-TechRequest> and we will work with you to get your computer repaired.

Please let us know if you have any questions.  
Kurt Kohls ([klkohls@fcps.edu](mailto:klkohls@fcps.edu)) and Fadi Al Rabadi ([alrabadi@fcps.edu](mailto:alrabadi@fcps.edu))